



# WASH / WARRANTY / REPAIR FORM

Please, complete this form and include it with your FF product when shipping it back.

Name: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
 Phone: (\_\_\_\_\_) \_\_\_\_\_ E-mail address: \_\_\_\_\_  
 Model: \_\_\_\_\_ Size: \_\_\_\_\_ Color: \_\_\_\_\_ Fabric: \_\_\_\_\_

**- We ONLY wash and perform repair work on Feathered Friends products. -**  
 Please do NOT send stuff sacks or storage bags, and empty pockets prior to shipment.

## WASHES

We will happily wash your Feathered Friends garment, sleeping bag, or comforter. Unfortunately, we do not wash featherbeds.

- Light Wash (Sewn through garments and pillows) \$25
- Medium Wash (Everything not specifically named) \$35
- Heavy Wash (Snowgoose, Snowy Owl, Down Suits, Bedding) \$50
- Double Wash (extra charge if something is very dirty/needs to be washed twice) \$10

## REPAIRS and WARRANTIES

Feathered Friends is required by law to wash all items before beginning repair work (unless brand-new). Wash fees (\$20 for sleeping bags and \$15 for garments) are in addition to repair/warranty work. Repair charges are \$60/hour, rounded up to the nearest half hour.

Please read our warranty and repair policy on our web site **call us for a Return Authorization (RA) prior sending your item for repair (206) 292-2210**

**Work to be completed:**

\_\_\_\_\_  
 \_\_\_\_\_

Circle one (for tear repair):    **Functional patch**    **Look like new**    **Provide an estimate**

**Return Authorization:** \_\_\_\_\_ (please call for RA)

## BILLING INFORMATION

CC Number: \_\_\_\_\_

Expiration Date: \_\_\_\_\_ CCV (last 3 digits on back of card): \_\_\_\_\_

Billing address (if different from above):

\_\_\_\_\_

Name on card: \_\_\_\_\_

Signature: \_\_\_\_\_

Please, choose a shipment method that allows tracking and delivery confirmation (UPS, FedEx, or Postal Service with Delivery confirmation):

**Feathered Friends**  
**3314 4th Ave S**  
**Seattle, WA 98134**  
**(206) 292-2210**

*\* A note on timing: we endeavor to complete repair work in an efficient manner, but due to various factors the timeframe for repairs may be from four to six weeks. Repairs and warranties received between November 1 and December 31 may take even longer since this is the busiest production period at the factory. If you need expedited service, please call us to discuss other options*